

CHESHIRE EAST COUNCIL

REPORT TO: CABINET

Date of Meeting:	17 th January 2011
Report of:	Phil Lloyd – Director Adults, Community, Health and Wellbeing
Subject/Title:	Adult Social Care Assessment of Performance 2009/10
Portfolio Holder:	Cllr Domleo – Adults Portfolio Holder

1.0 Report Summary

The Annual Assessment of Performance is undertaken by the Care Quality Commission (CQC) and has up to 31st March 2010 been the method by which CQC determine the overall performance grading for the **Council** in respect of Adult Social Care delivery.

The overall Performance Grade for the council is aggregated up into an overall score from four grading levels

Grade 4	Performing Excellently,	
Grade 3	Performing Well	----- Cheshire East rating
Grade 2	Performing Adequately,	
Grade 1	Performing Poorly.	

Cheshire East Directorate for Adults, Community and Health & Well-being has received a judgement of **Performing Well**, which supports the self declaration that Cheshire East is required to make.

1.1 Outcome Areas & Grading

Councils are assessed on seven outcomes areas (see below) which take into account two domains, Leadership and Commissioning and Use of Resources which form part of the overall assessment

Outcome 1 – Improved Health & Well-being
Outcome 2 – Improved Quality of life
Outcome 3 – Making a Positive Contribution
Outcome 4 - Increased Choice & Control
Outcome 5 – Freedom from Discrimination and harassment
Outcome 6 – Economic Well-being
Outcome 7 – Maintaining Personal Dignity and Respect.

1.2 CQC Assessment of Performance for 2009/10

Cheshire East Directorate for Adults, Community and Health & Well-being has received and accepted CQC's overall judgement of **Performing Well**, this is broken down as described below:-

Outcome 1 – Improved Health & Well-being	Well
Outcome 2 – Improved Quality of life	Adequate
Outcome 3 – Making a Positive Contribution	Well
Outcome 4 - Increased Choice & Control	Well
Outcome 5 – Freedom from Discrimination and harassment	Adequate
Outcome 6 – Economic Well-being	Well
Outcome 7 – Maintaining Personal Dignity and Respect	Well

In respect of leadership and use of resources (which are not scored) CQC noted, 'clear and effective leadership that is driving forward the transformation agenda' and that, 'the transformation agenda has led to demonstrable efficiencies during the year'.

2.0 Decision Requested

- 2.1 The Cabinet note the results and positive rating of the CQC performance assessment for 09/10 and that this is the final year of assessment in this way by CQC.
- 2.2 The Cabinet notes the future direction for the assessment of performance for this work.

3.0 Reasons for Recommendations

- 3.1 It is a requirement of councils to submit the annual report to cabinets and to subsequently make it available to the public.

4.0 Wards Affected

- 4.1 All wards affected

5.0 Local Ward Members

- 5.1 Council wide

6.0 Policy Implications including - Climate change - Health

- 6.1 No implications for climate change. This report is relevant to issues relating to health and it is particularly noteworthy that the Council is performing well on the outcome relating to health

7.0 Financial Implications (Authorised by the Borough Treasurer)

- 7.1 None

8.0 Legal Implications (Authorised by the Borough Solicitor)

- 8.1 None

9.0 Risk Management

- 9.1 No issues

10.0 Background and Options

10.1 Assessment Process

Normally the CQC would assess those outcomes where a council was previously judged to be performing 'adequately' but as Cheshire East Council came into existence on the 1st April 2009 it was necessary for all outcome areas to be assessed. The overall assessment decision is determined throughout the year via a series of Challenge Business Meetings and the delivery of a year end **Self Assessment Statement**, at which a declaration of **Performing Well** was made. The assessment includes a set of indicators published alongside the statement which is supported by a process of evidence production, assessment and challenge.

10.2 Local Performance Monitoring Process

At the beginning of the performance year each outcome and domain was assigned a Senior Manager from Adults Service as an Outcome Champion. It is their brief to monitor performance in the assigned areas and to ensure evidence to support statements is available to be sent to CQC throughout the year. The self declaration of **Performing Well** was based on evidence collected throughout the year and by assessing ourselves at a series of Performance Workshops held quarterly and supported by the Portfolio holder.

10.3 Future of the Performance Assessment Framework

On 3 November 2010, Paul Burstow, Minister of State for Care Services, announced, *'councils will no longer conduct an annual performance assessment of councils' commissioning of care under the existing framework A new approach is to be developed which will see a shift towards a more*

sector-led assessment, with councils holding greater responsibility for driving improvement.'

We will be expected to be able to demonstrate the delivery of outcomes against a revised outcome framework common to the LA and NHS with increased prominence of the Joint Strategic Needs Assessment (JSNA), while maintaining the ability to monitor and measure key performance indicators and the quality of our processes and services. A consultation on the new framework has been received, Performance, Standards & Information Team is coordinating the Council's response.

11.0 Access to Information

11.1 Cheshire East, Assessment of Performance Report 2009/10

http://www.cqc.org.uk/guidanceforprofessionals/councils/councilinspectionreports.cfm?widCall1=customwidgets.content_view_1&cit_id=36915

The background papers relating to this report can be inspected by contacting the report writer:

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